Queens Library: History of Welcoming Everyone

Shanghai International Library Forum
October 2018

SILF 2018

Queens Library

Queens Library Locations

SILENT

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Your Gold Card

Enrich your life

Free access to All

- ✓ Desktop, laptop, hotspot and/or Wi-Fi at all locations
- ✓ Books
- ✓ Online Resources and Databases
- ✓ Digital Media
- ✓ CDs, DVDs and Video Games
- ✓ Stream Music and Movies
- ✓ Information
- ✓ Collections
- ✓ Programs

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Queens County and Queens Library

- One of 5 boroughs in NYC
- 2.3 million
- Over 50% born outside USA
- 57% of its residents speaks languages other than English at home
- 120 languages spoken

- Founded 1896
- 65 Locations
- Always welcomed immigrants
- New Americans Program (NAP) established 1977 to provide special services to new immigrants
- One of the busiest and highest circulating library systems in the USA
- Library of the Year 2009
- Collections in 50 languages
  - 中文館藏/中文馆藏/Chinese Language Collections
  - 한국어 도서/Korean Language Collections
  - Коллекции материалов на русском языке/Russian Language Collections
  - South Asian Language Collections
  - Colección en Español/Spanish Language Collections

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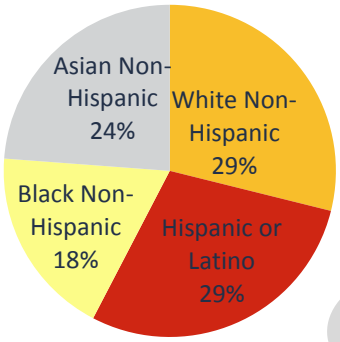
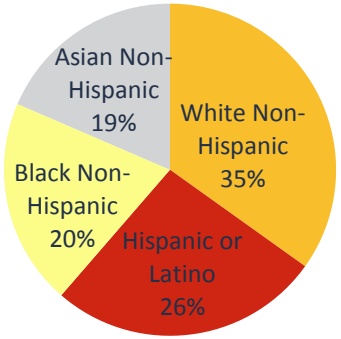
Queens is Still Changing

2010 Queens County Census



2000 Queens County Census



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Queens Library is for Everyone!

The campaign is a collective effort by the Queens Library community to welcome and support New Yorkers of all backgrounds, identities, beliefs and circumstances.

Queens Library is a safe and welcoming space for all.

No matter where you come from, who you love or what you believe.

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Everyone is Welcome

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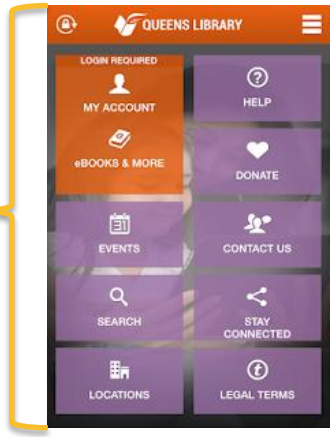
Digital Footprint

Reaching patrons beyond books

- Connecting Queens through all Digital Media Platforms
- 40+ Research Databases
- Free APP with one touch resources for world class communities
- Free Hotspots and Tablets
- 500+ Free Technical Training Classes



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File Edit View History Bookmarks Tools Help

10755.indd - Older_Adult_Broc... | Discovery Day Street Fair - ... | Site | NYCEDC | Immigration Assistance at ... | Immigration Assistance

connect.queenslibrary.org/2022?utm_source=website&utm_medium=homepage&utm_campaign=im

annual cldc discovery

100%

Queens Library

Español 中文

Immigration Assistance at Queens Library

Queens Library offers several resources for new Americans and prospective citizens. Learn your rights, the realities of the immigration process, and receive support from experienced lawyers and staff.

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Services

Legal Assistance

Qualified immigration lawyers provide one-on-one legal assistance for issues related to naturalization.

Immigration Case Management

Drop-in or make an appointment at the Long Island City Adult Learning Center for case

NYCitizenship

NYCitizenship provides free legal help with citizenship applications and free financial counseling by appointment only. To make an appointment call 311 and say

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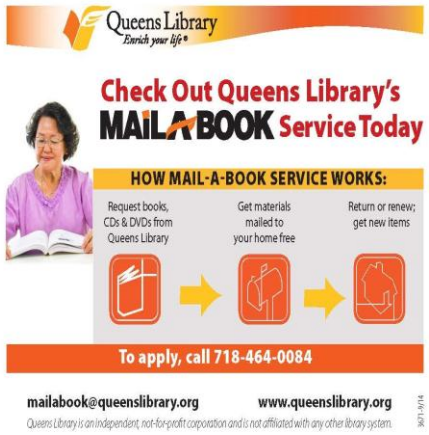
"The connections we get to other services through the library are important. We find out other services that allows us to connect to the outside world."

-Rita Orlow; Mail A Book Patron



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We ♥ Story Time

"I get stickers when I read. I love this library."

-Susan Maria Hsu 5 yrs. old

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Signature Programs

Centers of Excellence

- ✓ Adult Learning Centers
  - 20 Locations
  - Test Assessing Secondary Completion
  - Workforce Innovation Opportunity Act
- ✓ Young Adult Learning Centers
- ✓ Job & Business Academy
- ✓ Family Places
- ✓ Toddler Learning Centers
  - 60 Locations
  - 40,000+ participants
- ✓ Universal Pre-Kindergarten
  - 2 Locations
  - 3 Classes and 54 Children

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Capital Enrichment

Building and renovating libraries and adding value to neighborhoods

Elmhurst -Completed 2016
American Institute of Architects Award 2017

Glen Oaks-Completed 2013
American Society of Landscape Architecture Award 2015

Hunter's Point
Opening in 2019

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Looking Forward

Expanding on Lifelong Learning Resources

- ✓ New Mission Statement
- ✓ Strategic Plan
- ✓ Increasing Community Interactions
  - In person
  - Virtually
- ✓ Sustaining Core Services
  - Information
  - Collections
  - Programs

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Thank You! 謝謝

Nick Buron 尼克布隆

Chief Librarian首席圖書

nick.buron@queenslibrary.org

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